

Glencore Canada Registration Guide



GreenShieldTM+



Employee Registration *First time user



Support

FR

First time using GreenShield+? Sign up to register your account! [Sign up](#)

Sign in to GreenShield+

Email Address

Password

[Forgot your password?](#)

Continue

Don't have an account? [Sign Up](#)



Step 1: Sign Up

*URL:

app.greenshieldplus.ca



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How are you accessing GreenShield+?

[Not sure what to choose?](#)



Through an employer or organization



You have GreenShield insurance, health benefits, or both



As a dependant



You are a dependant (e.g. partner, spouse, child) with access to health benefits

Sign In

Continue

Having trouble? Find help in our support centre

Step 2:
Select “Through an employer or organization”

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Select your ID Type

Select one of the following



I have a Member ID

(e.g. 123456-00 or ABC123456-00) from a welcome email or benefits card

[Where do I find my plan member ID?](#)



I have an Organization Code

You have an Organization Code from a welcome email or a communication from your employer or organization



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Step 3:
Select “I have an Organization Code”



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Email Verification

Enter Your Email

Enter an email you would want to sign in with.

Email

[Back](#) [Continue](#)

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Step 4:

Enter any email address you would like to use to sign in

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Email Verification

Verify Your Email

We've sent a code to testemployee123@email.com. Please enter the code below.

Verification Code

Didn't receive your code? Check your spam folder or [send new code](#)

[Back](#)

[Continue](#)

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Step 5:

Verify your email using the code that was sent to your email address

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Organization code

Enter Your Organization code

You can find your Organization code in your welcome email.

Organization code * ⓘ

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Step 6:

Enter your Organization Code:

**Your organization code is
GlencoreCanada*



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Member Verification

Enter the following details to continue

Certificate Number

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Step 7:

Enter your 9-digit certificate number



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Personal Details

Enter Your Personal Details

Note: You will have the ability to edit this information later.

Legal First Name *

Legal Last Name *

Preferred Name ⓘ

Optional

Preferred Last Name ⓘ

Optional

Date of Birth *

Month

Day

Year

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How we use legal and preferred names

Your preferred name is what you would like to be called on our platform. To learn more about where we use legal names, visit our Help Centre.

[Learn more on the Help Centre](#)

Step 8: Enter your personal details



Contact Details

Enter Your Contact Details

Note: You will have the ability to edit this information later.

Address *

Apartment or Unit Number Optional

City *

Province or Territory *

Postal Code *

Country *

Phone Number Optional

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Step 9: Enter your contact details



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Password Creation

Create Your Password

Your password must meet the following criteria

- Minimum of 8 characters
- One upper case letter
- One lower case letter
- One special character
- Contains at least one number
- No spaces

New Password *

Confirm Password *

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Continue

Step 10:
Create your password



Employee Registration Complete *First time user



Congratulations!

You've successfully created your account. Sign in to access your profile.

[Sign in](#)

Having trouble? Find help in our support centre

Step 11:
Click "Sign In"

Employee Registration - Sign In



Support

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First time using GreenShield+? Sign up to register your account! [Sign Up](#)

Sign in to GreenShield+

Email Address



Password



[Forgot your password?](#)

Continue

Don't have an account? [Sign Up](#)



Step 12:

Enter your email and password and click continue to access your dashboard

